

I want to be able to use Relay anytime with anyone, using any Relay provider, just as two hearing people can call each other regardless of who is their telephone product/service provider. Please require interoperability and compatibility across Relay providers.

I have not been able to choose my relay provider, despite being dissatisfied with the service I receive. As a deaf person who does not have a TTY, I have thus far opted for internet relay. TTY is awkward, and the computer has been more accessible than a TTY. This still does not solve the problem, however. I still cannot make calls to TTY users. There are numerous interoperability issues that need to be cleared up.